



Dear Guest,

With a heartfelt thank you, we are honored to welcome you to The King and Prince Beach & Golf Resort. If we can do anything to make your stay more comfortable, please don't hesitate to let us know.

As it has always been, the safety and comfort of our guests and team members remains our highest priority. Guided by various public health authorities including the **WHO** and **CDC**, and aligned with best practices from industry partners, we have adjusted and optimized our cleaning and sanitation practices and streamlined our service-offerings with very little impact.

While some things have changed over the past few months, our passion for serving you remains. With your safety and ours in mind, we want to share the measures we have implemented around the resort.

**Housekeeping** - Based on updated industry standards providing minimized guestroom access during guests' stays, your room will not be serviced daily. As we conform to this new normal, our housekeeping department has developed a creative and secure solution whereby additional amenities, such as fresh linens, towels and other guestroom offerings are exchanged when requested, with limited interaction and contact.

**Replenishments\*\*** - A detailed amenity replenishment instruction card will be located in the closet of your guest room along with a laundry bag. This card notes items available for replenishment including soap, shampoo, towels and other necessities. Simply fill-out your amenity request card and hang it on the outside of your door by 12:00 p.m. each day. Your requested items will be delivered to your guestroom by 5:00 p.m. You may also scan the below QR code using your smartphone for delivery. \*\*It is imperative to fill out the card if you want items replaced. Leaving the bag of dirty towels without the card does NOT tell us that you need more.

**FrontDesk** - Safety shields have been installed for your protection. Guest are encouraged to practice social distancing by maintaining a minimum of six feet between others when in this area.

**RoomService** - We have converted room service to call in orders at ECHO. We welcome you to call in your order at ECHO (912-268-5967) for pick-up at our hostess stand. For touchless ordering, you may scan the QR code below.

**ECHO Dining** - We are observing social distancing guidelines and ask for your patience should there be a delay in seating. As a reminder, all items are also available for pick-up at the hostess stand. For touchless ordering, you may scan the QR code below.

**Pool**-Please practice social distancing by maintaining a minimum of six feet between others when enjoying the pool.

**FitnessCenter**-Prior to use, please stop by the front desk to obtain a key. A limited number of occupants will be allowed in the fitness center at once to ensure the safety of all guests.

In addition to these efforts, our team members are working diligently to sanitize all common touchpoints on a routine basis. We have also placed hand sanitizing stations throughout the lobby for your convenience. We ask that you please join us in practicing social distancing. This includes maintaining a six-foot distance from other guests and team members.

We appreciate the opportunity to serve you and are open to any comments or feedback on how we might be able to improve these new processes. Please call me or any of our team member should you have any questions. Our entire King & Price Resort Team is honored that you have chosen to stay at our resort.

Warmest Regards,  
Bart Johnson, General Manager



Scan QR code using your smartphone to place dining orders.



Scan QR code using your smartphone to request amenity replenishments for your room.